



## MASTER CLASS PERFORMANCE – COMMUNICATION, PRESENTATION & LISTENING SKILLS

### Course Overview

Learn how to be a more effective professionally by polishing your ability to speak, present and communicate with a choice of learning areas. Learning will focus around how to convey a clear message, how to listen effectively, how to deal with setbacks and confrontation and how to manage nerves to your advantage. The course will show you how to track progress and gives you a practical and theoretical overview of what it takes to be a professional performer.

**Format and Pricing:** *One Day £150 / Group Cost £950*

### Trainer Profile

Over the past 30 years, Ross McWilliam has worked in over 1,000 schools and businesses. Through his work in the field of mindsets, he has changed the lives of one million children, young adults and professionals. Ross has demonstrated an unrivalled record of engagement, education and empowerment and has been described by leading international psychology professor Barry Hymer as 'a classic growth mindset.'

Ross has written for various journals such as Times Educational Supplement, SecEd, Head Teacher Update, Meetings & Incentive Travel and Lancashire Business View. Ross is also a published children's author, more information can be found at: [www.cuppajourney.com](http://www.cuppajourney.com)

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"This is the second year we have used Ross. He is down to earth, professional and always makes sure we learn what we need to learn...and in an engaging way."

**- Sara Hartmann, Dusseldorf International School**

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DEVELOPING PEOPLE - IMPROVING PERFORMANCE